

## **Annotation**

In this thesis project developed software for workplace automation specialist sales team. This software developed in the medium Delphi7, can achieve reduction of the time required to process information and to accelerate the process of customer service.

In the main part of the project, the activities of the company "Support Systems", justification of the choice of software tools are considered and all the requirements necessary for the creation of the program are taken into account.

Also in the project considered safety and economic efficiency is calculated from the implementation of the program.