## Annotation

Theme of the graduation project: «The building a neural network by using Python software».

The purpose of this work is: creating a chatbot to save employees  time and improve the quality of work in call centers and online markets. . The bot will answer all customer questions and establish communication with them. Technologies used to achieve the goal:

- to create an algorithm of the bot: the NLTK library;
-  for bot programming: Python software;
- for the bot to work: WhatsApp or Telegram apps .