

## **Annotation**

This diploma project examines how employees interact with each other to quickly fix errors that may occur when working with customer data. Since each employee can use different programs for communication, problems can arise between employees during communication. The software in the graduation project is developed to facilitate communication between these employees, and to observe new errors by employees. The project saves the time it takes for employees to resolve these errors,

Each employee is divided in accordance with his department and can find a way to resolve errors by looking at applications in his department, if such errors happened before.

The following tools are used in the system development process: PHP programming languages, MySQL, Open Server and Sublime Text.

As part of the feasibility study, the project's economic efficiency was calculated. The issues of life safety were also considered and the necessary calculations were made.